# Get early help for pupils and families: Use your 'Team Around the School'

### Concerned about a pupil? Need early help for a pupil or their family? If so, your **Team Around the School** could help.

- Get help quickly just pick up the phone
- Talk to us about early help for pupils and families
- Link to named professionals
- Access community resources to help families

#### Examples of things your Team Around the School can help with include:

- Attendance and risk of exclusion
- Mental health and wellbeing

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Family finances and other needs

## **Access Team Around the School now:**

Identify which professionals in your school should have access to **Transform Team Around the School dashboard** (joined up data system) – this should include your Headteacher and Deputy, Special Educational Needs Coordinator, Designated Safeguarding Lead and Mental Health Lead

These professionals should then email **transform@somerset.gov.uk** and ask for access to the Team Around the School dashboard on Transform

Return email will offer a training date. Once online training session is completed and following DBS number and authorisation from Manager, an access link will be provided

Your Connect Somerset Champion can help you if you have any questions.

Once you are in the Transform Team Around the School Dashboard it will show you contact details for your school's named professionals.

#### These include:

- Family Intervention Service (FIS) Manager: I lead a team offering interventions to families with multiple and complex issues, who have children aged 0-18. Request for service is via an Early Help Assessment, including assessment and support for Young Carers and for Young People who are at risk of exploitation or who go missing.
- Area Inclusion Manager: I can help with co-ordinating and commissioning support for children and young people who require additional help to remain positively engaged in learning. This includes those at risk of exclusion.
- **One Team Co-ordinators:** We have regular meetings with professionals and volunteers who support individuals, families and wider community issues, including those who work in housing, social care, early years professionals, the police, and local charities. We get all the right people in the room to understand what the family needs and identify the best ways to provide support.
- **Connect Somerset Champions:** We are local experts who can help your school get the very best out of your community and public services. We link professionals with the people, spaces, support and funding they need to help the people they care for.
- Parent and Family Support Advisers (PFSAs): We are linked to your school, supporting children and their families with a range of difficulties. Caseload data from the PFSAs will be included in the Transform Data View dashboard (if your school is not currently sharing this, please contact supportingfamilies@somerset.gov.uk for the template and further advice).
- Education Mental Health Practitioner: I can help with any mental health concerns you have surrounding a student or their family. I know what mental health support is available locally and can help you get help more quickly. If your school does not have an Education Mental Health Practitioner, you can still get support from your local Community Wellbeing Practitioners. For more information, visit: www.youngsomerset.org.uk/request-support

If you have any questions about Team Around the School, please contact hello@connectsomerset.org.uk



www.connectsomerset.org.uk



Connect Somerset is a partnership between Somerset Council, Somerset NHS, Voluntary, Community, Faith and Social Enterprises (VCFSEs), schools, colleges and early years settings, which aims to make it easier for local people to get the help they need and to get it early.