Connect Somerset Success Story

After the loss of a close family member, an individual moved to a new home. This person was struggling with mental health and managing their home and finances, all of which was heightened after breaking a wrist and ankle after a fall.

We supported this person by:

- Helping set up direct debits for rent, water, electricity and council tax.
- Applying for available funding for home essentials, food vouchers, rent and heating.
- Helping with the Government bereavement form to apply for extra support.
- Arranged for curtains and curtain poles to be hung in property to make it warmer.
- Linking them with local 'Good Neighbours' group to assist with hospital appointments and free community lunches to meet more people from the area.

The individual is feeling much more positive now that they can focus on their mental and physical health. They have been able to meet the local community and feel more "at home".





