Connect Somerset Success Story

This week, Connect Somerset champion Alex, highlights how the new data sharing platform, Transform Family View, helped support a young person in South Somerset.

"We were made aware of a young person with low school attendance. By using the Transform Family View, the school could see that this individual had a turbulent family life and had a high number of A&E visits in recent months. With this information, a Parent and Family Support Advisor (PFSA) was able to visit the young person at home to offer support and help to stabilise life at home. This support ensured that the young person was able to focus on their education – visits to A&E stopped and school attendance increased."

Transform Family View displays a single view of a child and their family's vulnerabilities, involvements, assessments and education information. The platform is highly secure and can only be accessed by DBS-cleared named professionals. It has had a positive impact on the joining up the early help system by providing contact details of professionals involved with the child and their family to other professionals working with them.

Designated Safeguarding Leads in Schools and PFSAs can access the Transform platform by emailing transform@somerset.gov.uk.





