

# Connect Somerset Success Story

A family was referred to a food bank after the parent had to leave employment due to poor mental health. After speaking with the parent, the Village and Community Agent Service delivered by Community Council for Somerset (CCS) found out more about the family's situation, including the issues that may be leading to poor mental health and school attendance. The parent was struggling with debt and the family's living situation was inadequate.

The Village and Community Agent Service were able to support by:

- Applying for funding that the family was entitled to.
- Applying to Homefinder to look for more suitable properties.
- Contact the child's school, who weren't aware of any concerns at home, for extra support.
- Making a referral to mental health services

Both parent and child have made good progress and our positive about their future.



[www.connectsomerset.org.uk](http://www.connectsomerset.org.uk)



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