

# Connect Somerset Success Story

A Somerset Village & Community Agent shares how they were able to support an elderly couple improve their quality of life.

“A couple were living in a property deemed unsafe due to hoarding. Family members are not local and visits were spent helping to clean the property.

I helped complete an application for attendance allowance, which funded a micro-provider to help clean and declutter the property.

One member of the household, who has dementia, suffered further poor health and the decision was made to move into a care home. I provided the family with details of local homes and further information to support this move.

I arranged for the property to be fitted with a lifeline pendant and key safe for the second individual, now living on their own.

Both individuals are now living in safe environments and family visits can be used to spend quality time together. Connect Somerset can have a positive impact on people’s lives by making available support easily accessible to all.”

Making a referral to the agent service? See the updated guidance below.



[www.connectsomerset.org.uk](http://www.connectsomerset.org.uk)



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